

## Changes to MARS – November 2017 Update

**Did you know?** That the [first meeting date offered](#) to doctors, defaults as the meeting date - unless MARS is informed otherwise.

Therefore MARS will choose this date as the meeting date in this instance, if the Doctor does not agree one.

This is to allow the appraisal process to continue.

Dates sent are suggested to the doctor, they will then choose a date that suits. Until they choose a date, the soonest will be used for system functions. The actual meeting date can be changed/confirmed by you when compiling the doctor's appraisal summary.

You can suggest up to **three** meeting dates to the doctor.

The Doctor's has requested the month of **August** for their appraisal meeting.

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Date:  Time:

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Selected Dates:

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Meeting Information:

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**Did you know?** There is a new complaints and compliments Category.

Two new templates have been added to MARS as a result of user feedback. Complaints and compliments may now be added using “add information” in the doctor view on MARS.

**Add Information**

Category:    
 Type:

**Please add brief and anonymised details of any complaint that has happened in this appraisal year. In addition you should add details of open complaints that are ongoing, or have been closed from a previous appraisal year.**

Domains:

- Domain 1 - Knowledge, Skills and Performance
- Domain 2 - Safety and Quality
- Domain 3 - Communication, Partnership and Teamwork
- Domain 4 - Maintaining Trust
- Insights and Reflections

Add Information
✕

Category: 
Type:

**!** The GMC are keen to include positive information about a Doctor's practice in the appraisal and revalidation process. Here you may add positive feedback you have received about your work as a Doctor. Please remember to remove identifiable patient and colleague information.

Domains:

Domain 1 - Knowledge, Skills and Performance

Domain 2 - Safety and Quality

Domain 3 - Communication, Partnership and Teamwork

Domain 4 - Maintaining Trust

Insights and Reflections

Patient Feedback

Colleague Feedback

Teaching, Research, Leadership and Innovation

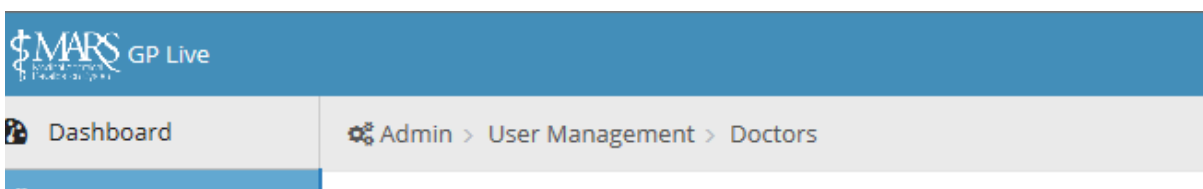
**Change Request Update** - We have had a request for the log in 'remember me' button to become functional? Please note that this works on local computers however the NHS I.T. (NWIS) will not allow this functionality for shared computers.

### New Practices/Hospital locations

New practices can be added by the RSU team so please let us know if any need to be added or edited.

### Banner change

We have changed the banner colour on both MARS instances; GP = blue, Medical = Green



### Did you know?

That new MARS is compatible with Tablets and Smart Phones.

### Migration Update

MARS was successfully updated to a new server on Wednesday 25th October 2017, this has increased the security and functionality of the system.



**Problems with MARS?** If you are experiencing issues with MARS please check that your browser is up to date. How? – try googling 'what is my browser?' to find out.